



Jacob's Restaurant Cancellation Process

Dear Guest,

We're delighted that you've chosen one of Hamburg's top restaurants. We would like to thank you for placing your trust in our premium offering and your binding reservation.

To ensure for our standards and culinary commitment to remain on a secure footing in future too, we have decided to adopt the following cancellation policy:

- If you have made a reservation but can't come, please cancel it in writing by emailing us at restaurant@hotel-jacob.de
- If you cancel less than 24 hours before we start service, or if you don't come without having cancelled the reservation for the period concerned, a fee of €85 per person will be charged to cover the costs of the ingredients and production expenses.

Thank you very much for your cooperation.
We're looking forward to your visit.

Your Jacob's Restaurant Team

CLOUDS
Heaven's Bar & Kitchen

COAST
by east - Seafood, Bar & Grill

CORVELLA
POLETTA

RESTAURANT
HAERLIN
Christoph Rißler

